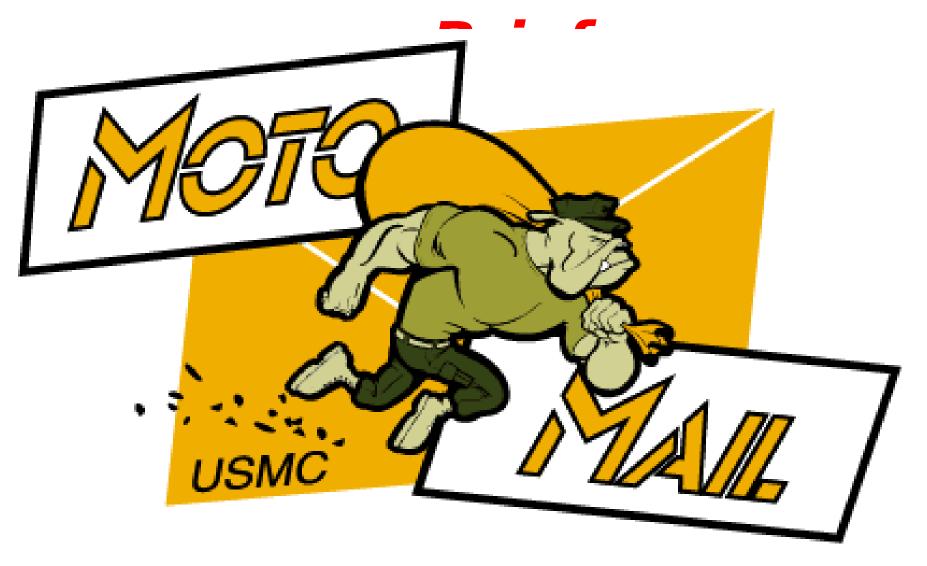
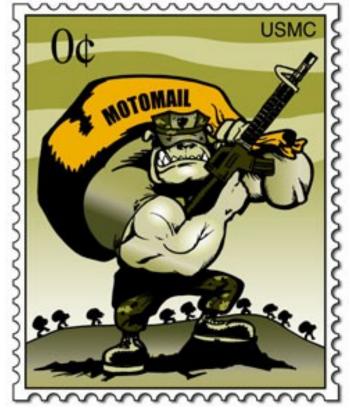
### I MEF MotoMail



# MotoMail Definition



Free USMC system that delivers sealed letters submitted via the Internet from anywhere and is usually delivered within 24 hours or less

#### **How Does It Work?**

(3) Downloaded from website Anytime



(2) Sent to MotoMail Server



(1) Submit via any Internet PC from Anywhere



(6) Letter Read & Re-read

(4) Printed in Unit # order on any PC with a Print-2-Mail Folder/Sealer Anytime



(5) Delivered thru unit mail call

## What is MotoMail?

- FREE Internet based letter delivery system
  - Family and Friends of Marines and Sailors
- Completely private, secure and confidential
- Senders get 3 tracking stages:
  - When submitted, downloaded and when printed
- Sender ONLY needs to know recipients mailing address, NOT location
- MotoMail letters print by location
  - Unit determines 1st and last day of service
- Ready for delivery usually within 24 hours at the serving Military Post Office
- MotoMail delivered via unit mail call
- MotoMail address is the same as issued by USMC Postal for regular mail

#### What MotoMail CAN'T do

- NOT available worldwide for delivery
  - Currently available in Iraq and Afghanistan
- NO enclosures allowed
- MotoMail CAN'T be sent FROM Ships to the U.S.
- MotoMail can not be delivered to a Non-Marine address.

## **MotoMail Stats**

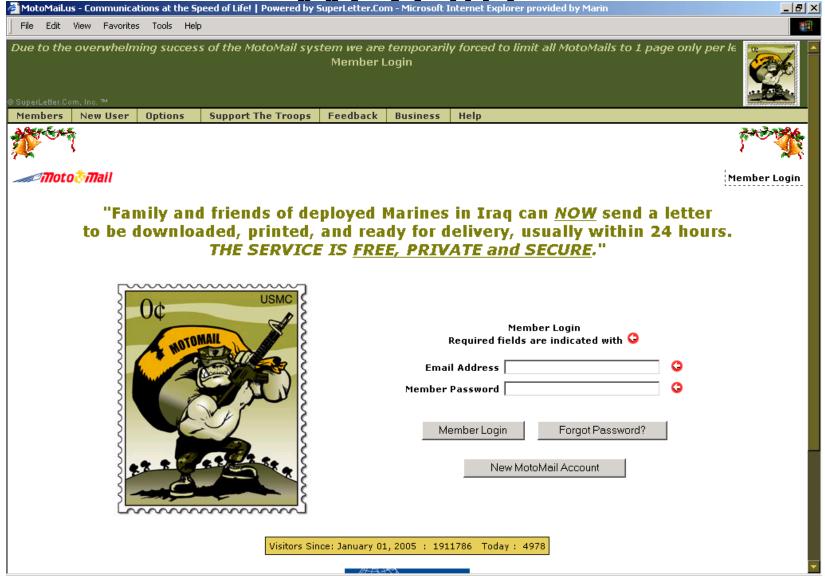
Dec 4, 2004 - 27 May

80% go to Cpls and below in Combat Arms MOS that don't have regular e-mail

- Registered Users 241,683
- MotoMails Created 1,807,596
- MotoMail Web Site Hits 5,009,623
- Average about 2,154 MotoMail per day
- Senders from all 50 states & 131 countries
- There are Army, Navy & Air Force units at USMC Camps receiving MotoMail
- <u>Marine Program only</u> but supports other services at Marine Camps

#### www.iviotoiviaii.us

Website



Internet

# WWW.MotoMail. US Website Features

- Address Book
- Letter Status Report
- Tell-A-Friend Spread the news
- Customer Care Inquiries
  - Suggestions, Problems & Help
- Support the Troops not to a specific Marine
- Chat Board family members to communicate
- Customer Feedback about MotoMail service
- News & Media Handouts, Posters & News
- Frequently Asked Questions (FAQ's)

# MotoMail POC Info

I MEF POC

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Box 555001
Camp Pendleton CA 92055-5001

**DSN 361-1196** 

Comm. 1-760-763-1196

E-mail: mcbcampenpostal

@usmc.mil

**HQMC POC** 

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